

Order Form

As it relates to the Component Systems specified herein, this Order Form is subject to the terms of the Software License Agreement between Infor Public Sector, Inc. ("Infor") and City of Franklin ("Licensee") with an effective date 5/12/2010 (the "License Agreement"). As it relates to Support for the Component Systems, this Order Form is subject to the applicable terms of the License Agreement (to the extent it concerns Support) or, if Support is the subject of a separate Support agreement related to the License Agreement, the terms of such Support Agreement (the "Support Agreement"). The License Agreement and related Support Agreement (if any) are referred to herein as the "Agreement". All terms of the Agreement are incorporated herein by reference. Capitalized terms not defined in this Order Form are defined in the Agreement. In the event of a conflict, the terms of this Order Form control over the terms of the Agreement.

In the event the capitalized terms in this Order Form differ from the terminology used in the Agreement, references herein to: "Component Systems" means the software products that are being licensed (and may be referred to in the Agreement as Products, Software Products, Software, Programs or Licensed Programs); "Support" means Infor's current standard maintenance and support services (and may be referred to in the Agreement as Maintenance and Support, Annual Support, Support Services, On-Going Support or One Point Support); "Order Form" means a mutually agreed upon ordering document (and may be referred to in the Agreement as Schedule, Supplement or Supplemental Schedule); "User Restriction" means the license restriction applicable to the Component System in addition to any license restrictions in the Agreement; "Annual Escalation Percentage Cap" means the maximum percentage increase in the annual Support Fee on an annual basis. In addition, based on the applicable Agreement, listed Component Systems herein owned by a third party may also be referred to in the Agreement as "Additional Software" or "Third Party Software".

I. Component Systems

PROD: Franklin

	Part # (if applicable)	Component Systems	User Restr	User Restriction*			
			Quantity	Type			
1	BDL-BARTEN	Bartender Automation Edition	3	ND	XT		
2	HAN-MOBILE- CDR	Infor Field Inspector CDR	5	DV	XT		
3	BDL-BAR	Infor Warehouse Mobility Device License	9	DV	XT		
			Total Lice	nse Fee:	Fee: \$ 22,533.75		

^{*} If specified in the User Restriction field:

"DV" = Device - Quantity represents the maximum number of individual workstation devices including but not limited to a shop floor computer, hand held scanner, mobile phone (i) on which the Component System is installed and/or (ii) which access the Server software for the purpose of passing the collected data from the device to a server database, regardless of whether the device is connected to the Server at any instant in time.

"ND" = Named Devices - Quantity represents the maximum number of devices, including but not limited to, printers, hand-held scanners, computer terminals, mobile phones, etc.; that are connected to the server operating the Component Systems and which may operate with the Component System to produce the inputs or outputs as intended by the Component System, regardless of how many devices are active at any single instant in time. For example, if the Internet Protocol ("IP") addresses for 5 printers have been defined within the Component System as valid printers, then each of these 5 devices shall be counted against the maximum quantity regardless of whether such printers are printing output, connected to the network, connected to the server directly, or turned on.

** Support Level:

"XT" = Infor Essential (24X5)/ "XTP" = Infor Premium (24x7)/"XTE"= Infor Customer Success Plus program
**Support Level: Descriptions of the XT and XTP Support plans can be found at
http://www.infor.com/content/brochures/inforxtremesupportplanfeatures.pdf/. A description of the XTE / Customer
Success Plus program can be found at https://www.infor.com/support/customer-success-plus/

II. Support Services

Additional Annual Support Fee: \$ 4.506.75

Annual Escalation Percentage Cap (effective after the Initial Term): 3% through the Committed Term of Support; thereafter, 6% or the then-current year-over-year increase in the Consumer Price Index (CPI-U), whichever is greater.

Initial Term of Support: Order Form Date through twelve (12) months from Order Form Date.

Committed Term of Support: Order Form Date through August 14, 2021.

Fee for Initial Term of Support: \$ 4,506.75

Total Amount Due (before applicable taxes): \$27,040,50

Payment Terms:

Computer Platform:

Operating System:

Serial Number:

Unless otherwise specified all amounts are

in United States Dollar.

Payment is due within 30 days of Order Form Date.

Currency: USD

Equipment (on which Component Systems will be installed):

Licensee

Account ID: 372268 Infor GL ID: US06A

Account

Executive Name: Rhoda Steward

Delivery Address:	Invoice Address:		
FRANKLIN, CITY OF	FRANKLIN, CITY OF		
109 3rd Avenue South	109 3rd Avenue South		
Suite 111	P.O. Box 295		
Franklin, TN 37064	Franklin, TN 37065-0295		
USA	USA		
Contact Name: Jordon Shaw	Contact Name: City of Franklin, TN Accounts Payable		
Contact Phone: 615-550-6624	Contact Phone: 615-550-6686		
Contact email: jordon.shaw@franklintn.gov	Contact email: accountspayable@franklintn.gov		

Model:

DBMS:

III. Additional Terms

The parties agree that no shipment shall be required for Component Systems previously licensed to the Licensee. For any new Component Systems licensed herein, Delivery shall be FOB Shipping Point.

Licensee's purchase of the licenses specified herein is not contingent or dependent upon the provision of any consulting services Licensee may choose to purchase from Infor contemporaneously with this Order Form or in the future.

The Mobile Software Supplement attached hereto and incorporated herein (the "Mobile Supplement"), sets forth additional terms and conditions applicable to Licensee's access to and use of the Mobile Software described in this Order Form. The terms of the Agreement are hereby amended by the Mobile Supplement as it relates to the Mobile Software. In the event of a conflict between the terms and conditions of the Agreement and the provisions of the Mobile Supplement, the provisions of the Mobile Supplement shall govern and control.

No changes or modifications of any kind to this Order Form shall be accepted after execution unless signed in writing by both parties

Any purchase order or similar document (other than a mutually executed and delivered Order Form) that may be issued by the undersigned Licensee in connection with this Order Form does not modify this Order Form or the Agreement to which it pertains. No such modification will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Order Form (or as applicable, the Agreement).

For U.S. Government entities, the following restricted rights clause applies: This Component System is a "commercial component," as this term is defined in 48 C.F.R. 2.101, consisting of "commercial computer software" and "computer software documentation," as such terms are defined in 48 C.F.R. 252.227-7014(a)(I) and 48 C.F.R. 252.227-7014(a)(5), respectively, and used in 48 C.F.R. 12.212 and 48 C.F.R. 227.2702, as applicable, and all as amended from time to time. Consistent with 48 C.F.R. 12.212 and 48 C.F.R. 227.7202, and other relevant sections of the Code of Federal Regulations, as applicable, and all as amended from time to time, all U.S. Government entities acquire this Component System only with those rights set forth in the license agreement accompanying this Component System. Use, duplication, reproduction, or transfer of this commercial software and accompanying documentation is restricted in accordance with FAR 12.212 and DFARS 227.7202 and by a license agreement.

By signing this Order Form, Licensee represents and warrants that it has obtained all necessary authorizations and approvals including, but not limited to, appropriation of funds and budget approval.

	(the "Order Form Date"), to be completed by Infor upon countersignature, rough the signatures of their respective authorized representatives.
for: Infor Public Sector, Inc. Susan Erdely Infor, susan.erdely@infor.com 2019.06.21 15:19:56 -04'00' Signature Susan Erdely Typed or Printed Name Director, Contracts June 21, 2019 Date Approved as to Form:	for: City of Franklin, Tennessee (Licensee) Signature Eric Stuckey Typed or Printed Name City Administrator Job Title Date

MOBILE APPLICATION SUPPLEMENT

In connection with Licensee's license to the Mobile Software (the "Mobile Application") as specified in the Order Form to which this Mobile Supplement ("Supplement") is attached, Licensee may use certain Infor-licensed Software (the "Software") on the Mobile Application through certain Apple or Android devices. The Mobile Application may be used on either an Apple device or an Android device, as specified by Apple or Google. If Licensee elects to use the Mobile Application on an Apple device, the Mobile Application is separately distributed exclusively by Apple through the App Store pursuant to the Apple Terms of Use. If Licensee elects to use the Mobile Application on an Android device, the Mobile Application is separately distributed exclusively by Google through Google Play pursuant to the Google Terms of Service. In order to use the Mobile Application on an Apple device, Licensee Users must separately agree to the Apple Terms of Use prior to downloading the Mobile Application, and in order to use the Mobile Application on an Android device, Licensee users must separately agree to the Google Terms of Service. If Licensee Users do not agree to these separate terms, then use of the Mobile Application will not be permitted on the respective Apple-supported or Google-supported device. At the time of download of the Mobile Application from the App Store or Google Play, as applicable, Licensee Users will be prompted to agree to either the Apple Terms of Use or the Google Terms of Service by checking a box displayed at the end of these terms or by clicking an "Agree" or similar button where this option is provided, or Licensee Users will be deemed to have accepted such terms by using the Mobile Application. Notwithstanding the foregoing, the Agreement to which this Supplement is attached is deemed amended by this Supplement with respect to the Mobile Application, as provided for below and as otherwise set forth in the Apple Terms of Use or the Google Terms of Service, as applicable. Any conflict between the terms of the Agreement and the terms of this Supplement will be resolved in favor of this Supplement.

1. Additional Definitions.

"Apple" refers to Apple, Inc. and its majority-owned affiliates.

"Apple Terms of Use" refers to the then-current additional terms and conditions of Apple (including the App Store Terms of Service and Apple Usage Rules set forth in the Apple App Store) and the EULA that Licensee Users must accept and agree to prior to using the Mobile Application on an Apple device.

"App Store" means the electronic store branded, owned and/or controlled by Apple.

"INFOR" refers to the INFOR contracting entity set forth in the Agreement, for and on behalf of itself and its subsidiaries and affiliates, including Infor (US), Inc.

"EULA" means additional terms of use of INFOR applicable to the Mobile Application that Licensee Users must accept and agree to prior to use of the Mobile Application. Neither Apple nor Google is a party to the EULA.

"Google" refers to Google Inc.

"Google Play" means the electronic store branded, owned and/or controlled by Google.

"Google Terms of Service" refers to the then-current additional terms and conditions of Google (including the Google Play Terms of Service) and the EULA that Licensee Users must accept and agree to prior to using the Mobile Application on an Android device.

"Licensee Users" refers to the individuals affiliated with and authorized by Licensee to use the Mobile Application in connection with the Software, subject to the Agreement, including the applicable User Restrictions set forth in the Order Form, and to agree to the Apple Terms of Use or the Google Terms of Service, as applicable.

- 2. Supported Devices. The Mobile Application supports certain Apple and Android mobile devices, and data networks such as 3G, EDGE and WiFi, and enables Licensee Users to access the Software through such Apple and Android mobile devices. Notwithstanding the foregoing, INFOR shall have no obligation to offer technical support (including without limitation any wireless network connectivity support) in connection with any Apple or Android mobile device and shall have no liability with respect to the compatibility or performance of any Apple or Android mobile device in connection with the Mobile Application or the Software.
- 3. <u>License</u>. Subject to the terms and conditions of the Agreement (including any applicable User Restrictions set forth in the Order Form), and the Apple Terms of Use and the Google Terms of Service, INFOR grants Licensee a non-exclusive, non-transferable, non-sublicensable, revocable license to run the Mobile Application on designated Apple or Android mobile devices owned or controlled by Licensee, solely for Licensee Users to access the Software for Licensee's own internal computing operations. Each Licensee User may use the Mobile Application only on a Licensee-owned and controlled Apple or Android mobile device that Licensee assigns to the specified Licensee User. Licensee and Licensee Users are not permitted to use the Mobile Application for any purpose except in connection with Licensee's separate license to the Software, consistent with the INFOR-provided applicable documentation and only as permitted under the Agreement and the Apple Terms of Use and the Google Terms of Service, as applicable. If any Licensee User ceases to be affiliated with and otherwise authorized by Licensee to use the Mobile Application or Software for any reason, Licensee will immediately terminate all access by such Licensee User to the Mobile Application and the Software. INFOR may audit Licensee's use of the Software and the Mobile Application and its compliance with the terms of the Agreement and the Apple Terms of Use and the Google Terms of Service, as applicable. Any rights not expressly granted in this Supplement are expressly reserved.
- 4. Intellectual Property. INFOR retains all ownership and intellectual property rights in the Mobile Application. Licensee and Licensee Users may not: (a) modify the Mobile Application; (b) provide or make the Mobile Application available to any third party; (c) use the Mobile Application to provide third party training for INFOR products; (d) assign the Agreement or the EULA or transfer the Mobile Application or any interest thereto to any other individual or entity; (d) decompile, disassemble or reverse engineer (except to the extent permitted by applicable law) the Mobile Application; (f) create derivative works based on the Mobile Application; or (g) use any INFOR name, trademark or logo.
- 5. Warranty. The Mobile Application is licensed "AS IS," without any warranty whatsoever. Infor Makes no Warranties, express or implied, with regard to the Mobile Application, in whole or in part, or any other Matter relating to this agreement. Infor explicitly disclaims all warranties of non-infringement, Merchantability and of fitness for a particular purpose. Infor expressly does not warrant that the Mobile Application, in whole or in part, will be error free, will operate without interruption, will be compatible with any hardware or systems software configuration, or will meet licensee's or licensee users' requirements. Licensee and licensee users assume all risks associated with the use of the Mobile application, including without limitation risks relating to quality, availability, performance, data loss, security and use in a production environment. Licensee and licensee users expressly acknowledge and agree that availability of the Mobile application is subject to apple's sole discretion as the operator of the apple app store, and google's sole discretion as the operator of the apple app store, and google's sole discretion as the operator of the reserves the right to change, suspend, limit, remove or disable access to the Mobile application and its features and functions at any time without notice. Neither apple nor google has any warranty obligation with respect to the software and the Mobile application.
- 6. Liability. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL INFOR BE LIABLE TO LICENSEE, LICENSEE USERS OR TO ANY THIRD PARTY FOR ANY DAMAGES ARISING IN CONNECTION WITH USE OR INABILITY TO USE THE MOBILE APPLICATION OR IN CONNECTION WITH INFOR'S PROVISION OF OR FAILURE TO PROVIDE SERVICES PERTAINING TO THE MOBILE APPLICATION, OR AS A RESULT OF ANY CHANGE, SUSPENSION, REMOVAL OR DISABLING OF ACCESS TO THE MOBILE APPLICATION. THIS DISCLAIMER OF LIABILITY SHALL APPLY REGARDLESS OF THE FORM OF ACTION THAT MAY BE BROUGHT AGAINST INFOR, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT LIMITATION ANY ACTION FOR NEGLIGENCE, PRODUCT LIABILITY, FAILURE OF THE MOBILE APPLICATION TO CONFORM TO ANY LEGAL OR REGULATORY REQUIREMENT OR CLAIMS ARISING UNDER CONSUMER PROTECTION OR SIMILAR LEGISLATION. LICENSEE'S AND LICENSEE USER'S SOLE REMEDY FOR BREACH OF THIS SUPPLEMENT BY INFOR OR FOR ANY OTHER CLAIM RELATED TO THE MOBILE APPLICATION OR THIS SUPPLEMENT SHALL BE TERMINATION OF THIS SUPPLEMENT AND THE EULA. NOTWITHSTANDING ANYTHING TO THE CONTRARY HEREIN, UNDER NO CIRCUMSTANCES SHALL INFOR AND ITS LICENSORS BE LIABLE TO LICENSEE,

LICENSEE USERS OR ANY OTHER PERSON OR ENTITY FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES, LOSS OF GOOD WILL OR BUSINESS PROFITS, WORK STOPPAGE, DATA LOSS, COMPUTER FAILURE OR MALFUNCTION, ANY AND ALL OTHER COMMERCIAL DAMAGES OR LOSS, OR EXEMPLARY OR PUNITIVE DAMAGES.

- 7. Indemnification. INFOR will defend, indemnify and hold Licensee harmless from and against any loss, cost and expense that Licensee incur because of a third party claim that use of the Mobile Application as permitted under this Agreement and the Apple Terms of Use and the Google Terms of Service (as applicable) infringes any copyright of others. INFOR's obligations under this indemnification are expressly conditioned on the following: (i) Licensee must promptly notify INFOR of any such claim; (ii) Licensee must in writing grant INFOR sole control of the defense of any such claim and of all negotiations for its settlement or compromise (if Licensee chooses to represent its own interests in any such action, Licensee may do so at its own expense, but such representation must not prejudice INFOR's right to control the defense of the claim and negotiate its settlement or compromise); (iii) Licensee must cooperate with INFOR to facilitate the settlement or defense of the claim. INFOR will not have any liability hereunder to the extent the claim arises from (a) any modification of the Mobile Application or the Software; (b) the use or combination of the Mobile Application or Software with any computer, computer platform, operating system and/or data base management system not provided or approved in writing by INFOR; (c) if the claim would have been avoided by Licensee's use of the most recent version of the Mobile Application or Software; or (d) any improper use of the Software or Mobile Application. THE FOREGOING SETS FORTH INFOR'S EXCLUSIVE OBLIGATION AND LIABILITY WITH RESPECT TO INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS. Neither Apple nor Google has any indemnity obligation for the Software or the Mobile Application.
- 8. Export. U.S. export control laws and other applicable export and import laws govern use of the Mobile Application. Licensee and each Licensee User each represents and warrants that: (i) it is not a citizen, national or resident of, and is not located in nor under the control of, any government or country to which the U.S. government has prohibited export, that is subject to a U.S. government embargo, or that has been designated by the U.S. government as a terrorist- supporting country; (ii) it is not listed on any U.S. government list of prohibited or restricted parties; and (iii) it will neither export or re-export, directly or indirectly, the Mobile Application in violation of such laws, or use the Mobile Application for any purpose prohibited by such laws.
- Support. INFOR does not offer support for the Mobile Application other than provision of updates, patches, bug fixes and new
 versions of the Mobile Application via the Apple App Store or Google Play, to be determined in INFOR's sole discretion. Neither
 Apple nor Google has any obligation to provide maintenance and support for the Mobile Application.
- 10. Term and Termination. INFOR may terminate the EULA and use of the Mobile Application by Licensee and Licensee Users if Licensee or any Licensee User fails to comply with any terms of this Agreement or the Apple Terms of Use or the Google Terms of Service, as applicable. As applicable, the EULA will terminate automatically upon the termination of the Agreement or upon termination of any Licensee User's affiliation with or authorized use by Licensee. Apple or Google (as applicable) and INFOR may terminate access to and/or use of the Mobile Application by Licensee and Licensee Users at any time. Upon termination of the Agreement or the Apple Terms of Use or the Google Terms of Service (as applicable), in whole or in part, Licensee and each Licensee User will discontinue further use of the Mobile Application and delete all copies of the Mobile Application on the applicable Apple or Android mobile devices.
- 11. <u>Third Party Product License Terms</u>. Licensee and Licensee Users will comply with applicable third party terms of any third party agreement when using the Mobile Application.
- 12. <u>Miscellaneous</u>. Licensee acknowledges and agrees that this Supplement, as subject to the Agreement, is between INFOR and Licensee, for itself and on behalf of Licensee Users, and that neither Apple nor Google is a party to the Agreement or the EULA; (b) INFOR is solely responsible for the Software, Mobile Application and the INFOR-provided content thereof; (c) Apple and Apple subsidiaries are third party beneficiaries of the Apple Terms of Use, and Google and Google subsidiaries are third party beneficiaries of the Google Terms of Service; (d) Apple has the right (and will be deemed to have accepted the right) to enforce the terms of this Supplement and the Apple Terms of Use against Licensee and Licensee Users as a third party beneficiary thereof but only if Licensee has accepted these terms and/or each Licensee User has accepted the Apple Terms of Use as outlined above, and Google has the right (and will be deemed to have accepted the right) to enforce the terms of this Supplement and the Google Terms of Service against Licensee and Licensee Users as a third party beneficiary thereof but only if Licensee has accepted these terms and/or each Licensee User has accepted the Google Terms of Service as outlined above. INFOR's failure to enforce its rights with respect to any breach of this Supplement or the EULA will not act as a waiver of the right of INFOR to later enforce any such

COF Contract No. 2010-0045 Amendment 6

rights or to enforce any other breach. Licensee will ensure compliance by Licensee Users and fully indemnify and hold harmless INFOR for any breach by Licensee Users of the terms of the Agreement and the Apple Terms of Use and the Google Terms of Service, as applicable.

13. <u>Changes</u>. Apple may at any time modify the Apple Terms of Use and Google may at any time modify the Google Terms of Service, and Apple and Google may each impose new or additional terms and conditions on INFOR, Licensee and Licensee Users relating to the Mobile Application. Any such changes will be effective immediately and be deemed incorporated into this Supplement and the Apple Terms of Use and the Google Terms of Service, as applicable. Continued use of the Mobile Application by Licensee and Licensee Users will constitute acceptance of these changes.

INFOR is a trademark of Infor (US), Inc. or its affiliates, registered in the U.S. and other countries. All rights reserved. Apple and App Store are trademarks of Apple Inc., registered in the U.S. and other countries. Android is a trademark of Google Inc. Any other trademarks identified herein are the property of their respective owners.