



Microsoft Premier Support Services Description Schedule:**Fee and Named Contacts****TN Edison Contract #37243***(Microsoft Affiliate to complete)***Premier Support Services Description Number***(Microsoft Affiliate to complete)***Schedule Number****001406606****REN_001488687**

This Schedule is made pursuant to the Microsoft Premier Support Services Description identified above (the "**Services Description**"). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference and by accepting Our performance of Services under this Schedule You agree to be bound by these terms. Any terms not otherwise defined herein will assume the meanings set forth in the Agreement and the Services Description. Regardless of any terms and conditions contained in any purchase order, the terms of this Schedule apply.

By signing below the parties acknowledge and agree to be bound to the terms of the Services Description.

Customer	Microsoft Affiliate
Name of Customer (please print) City of Franklin, Tennessee	Name Microsoft Corporation
Signature 	Signature  564157ED3044415...
Name of person signing (please print) Eric S. Stuckey, City Administrator	Name of person signing (please print) Jane11 Rhee
Date 12-21-2018	Date 12/21/2018

Term
This Schedule will commence on 12/31/2018 (the "Commencement Date") and will expire on 12/30/2019 (the "Expiration Date").

1. PREMIER SUPPORT SERVICES AND FEES. The quantities listed in the table below represent the amount of Services that You have pre-purchased for use during the term of this Schedule and applicable fees.

a. Fee Summary

Services Summary	Total Price (US\$)
Country: United States	\$68,680
Total Amount Due	\$68,680

Approved as to Form:


Tiffani Pope, Staff Attorney

b. Services by Support Location

Country : United States (Premier Standard)
<ul style="list-style-type: none">• Up to 120 hours for Support Account Management• Up to 120 hours for Support Assistance*• Up to 40 hours for Problem Resolution Support• 1 Onsite Visit• Unlimited Access to Premier Online Services

* All registration requirements for Workshops and Events must be completed by You no later than 60 days prior to the expiration date of this Fee and Named Contacts Schedule(s).

2. MICROSOFT CONTACT

Microsoft Contact: Contact for questions and notices about this Schedule and the Services Description:

Microsoft Contact Name: Brad Hanson
Address: Microsoft Corporation (Attn: Brad Hanson)
Brad.Hanson@microsoft.com
Phone: (701) 4926601
Fax:

3. CUSTOMER NAMED CONTACTS

Existing contacts will be carried forward from the previous Term.