Microsoft Premier Support Services Description Schedule:

Fee and Named Contacts

TN Edison Contract #37243

(Microsoft Affiliate to complete)

Premier Support Services Description Number
(Microsoft Affiliate to complete)
Schedule Number

001406606	
REN_001473581	

This Schedule is made pursuant to the Microsoft Premier Support Services Description identified above (the "Services Description"). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference and by accepting Our performance of Services under this Schedule You agree to be bound by these terms. Any terms not otherwise defined herein will assume the meanings set forth in the Agreement and the Services Description. Regardless of any terms and conditions contained in any purchase order, the terms of this Schedule apply.

By signing below the parties acknowledge and agree to be bound to the terms of the Services Description.

Customer	r Microsoft Affiliate	
Name of Customer (please print) TN-City of Franklin	Name Microsoft Corporation	
Signature Signature	Signature Docusigned by: Ginu Anderson 56499000DF22414	
Name of person signing (please print) Eric 5. Stuckey	Name of person signing (please print) Gerice Anderson	
Date 01/02/18	Date 12/31/2017	

Τ	e	r	'n	'n

This Schedule will commence on 12/31/2017 (the "Commencement Date") and will expire on 12/30/2018 (the "Expiration Date").

1. PREMIER SUPPORT SERVICES AND FEES. The quantities listed in the table below represent the amount of Services that You have pre-purchased for use during the term of this Schedule and applicable fees.

a. Fee Summary

Total Amount Due	\$65,880
Country: United States	\$65,880
Services Summary	Total Price (US\$)

b. Services by Support Location

Country: United States

(Premier Standard)

- Support Account Management (estimated at 120)
- Up to 120 hours for Support Assistance*
- Up to 40 hours for Problem Resolution Support
- Unlimited Access to Premier Online Services
- 2 Onsite Visit

2. MICROSOFT CONTACT

Microsoft Contact: Contact for questions and notices about this Schedule and the Services Description:

Microsoft Contact Name: George Achonu
Address: Microsoft Corporation
(Attn: George Achonu)
v-geacho@microsoft.com
Phone: 800-285-9915
Fax:

3. CUSTOMER NAMED CONTACTS

Existing contacts will be carried forward from the previous Term.

^{*} All registration requirements for Workshops and Events must be completed by You no later than 60 days prior to the expiration date of this Fee and Named Contacts Schedule(s).