#### ACT Security, Inc. **INSTA**

SECURIT	INSTALLA	ATION AI	ND SERVICE A	GREEME	NT	CS. No.		
511 Fairground Co	ourt, Nashville, TN 372	11   1-615-	333-6300   www.ac	tsecurity.net		Cust. No.		
						Job No.		
Installation Loca	ation	38.766 11.767		Billing I	Information			10 1988 (Fig. )
Name City of Frai	nklin Police Headq	uarters		Name C	ity of Franklin		er-wee-wee-wee-wee-wee-wee-wee-wee-wee-w	
Street 900 Colum	bia Avenue			Street 10	09 3rd. Avenu	e South		
City Franklin		State TN	Zip 37064	City Fran	klin		State TN	Zip 37064
Premises Type 🔲 F	lesidential 📕 Com	mercial		Billing Em	ail brad.wilso	n@frankli	ntn.gov	
Contact Name Bra	d Wilson			Billing Pho	one 615-55	0-6628		☐ Cell ■ Work
Contact Email brac	l.wilson@franklintı	n.gov		Contact Pl	hone 615-55	7-7328		Cell Work
Installation	19					4	ile men en	We have the second of the seco
Qty		Description			Lease (	commercial o	niy) 🔲 i	Purchase
1 Annual Fire	Alarm Inspection				Ins	stallation		Charges
A reminder	notification from A	CT Securi	ty to schedule wi	l be sent	Total installa	ation Charg	es	\$ 0.00
via email.					50% Deposit	Due with ag	reement	\$ 0.00
					Balance Due	upon installn	nent	
					Notes			
		****						
Service				4				
	(Aetherness)	STEATHER OF		(	Charges		Billin	g Cycle
Fire Inspections (no	repairs)				,514.08		Quarterly	
Service Plan / Main	tenance Plans				s	☐ Semi-Annually		
Total Initial Monthly	Service Charge					A B	nnually	
TERM AND RENEWAL	: The initial term of	this Agreer	ment is for three (	3) years and	shall renew f	or two suc	cessive ter	ms of
welve (12) months if	CONTRACTOR OF THE PROPERTY OF	g by both p	arties no later tha	n thirty (30)	day prior to t	he expirati	on of the	current
Agreement & Aut			The state of the s	100			0000000	
ly executing this Agreer his four (4) page Agreer iability and Paragraph 6	neni and understands	all the terms	and conditions of t	t forth herein his Agreemen	. Customer spec st, including but	ifically ackn not limited	owledges C to, Paragra	Customer has read oh 5, Limitation of
OR RESIDENTIAL SALES ANCELLATION FORM A IF THE THIRD BUSINESS IGHT."	WHERE THE SALE IS	MADE FACE	TO FACE, CUSTOM	MAY CANCEL	THIS TOANICAC	TIORI AT AM	V TIME ODE	OD TO 4404000
N WITNESS WHEREOF, written below.	and intending to be	legally bound	i, the parties have o	executed or c	aused this Agre	ement to b	e executed	on the date first
C	ompany				Custon		·	

Company Submitted By Sandi Scott **Customer Signature** ACT Security, Inc. Representative Customer Name (PRINT) Approved By\* Title (COMMERCIAL ONLY) Authorized ACT Security, Inc. Representative

<sup>\*</sup>Binding on Company only when (1) signed by an Authorized ACT Security, Inc. Representative; or (2) on the date when Company first provides Services checked above



### ACT Services, LLC MONITORING AGREEMENT

ACT # 98002	<del></del>
CS No.	
Cust No.	
Job No.	 

					OD NO.					
Customer Information					3,000	100				
Secured Pre	mises Address		A Parking N	Bi	ling Address					
Name City of Franklin Police I	Headquarters		Name City of Franklin							
Street 900 Columbia Avenue			7	109 3rd. Avenue So	outh					
City Franklin	State TN	Zip 37064	City Fr		State TN	Zip 37064				
County Williamson	L		+	mail brad.wilson@		EIP 37004				
Premises Type  Residential	Commercial		Phone		irankiintii.gov	☐ Cell ■ Work				
Landline Phone 1. 615-794-2		☐ None	<del> </del>	615-557-7328						
Services		A STATE OF THE PERSON		- 010-957-7326		■ Cell □ Work				
	rovided (check all th	at apply)		Monthly Charges	В	lling Cycle				
Monitoring: 🗆 Burglar 🔳 Fire			er	\$ 80.00						
☐ Standard (plain phone lin			-	\$ 60.00	Payable in A					
☐ Two Way					Quarter Quarter	ly				
☐ UL Fire (includes 37 signals	per month/excess	signals at \$0.20 per	· signal)		☐ Semi-Ar	noually				
☐ Internet		3	3.8.10.7	***************************************	Annuall 🔳	y				
Cellular: Need release	EST panel				□ Alternati	ve signaling service				
☐ Radio					is decline					
🗌 Timer Test: 🔳 Daily 🔲 W	eekly 🔲 Monthly				$\dashv$					
☐ Interactive Service Plans:				·	Customer Sign	ature				
☐ Managed Access Control					7					
	cards at \$	per card								
<ul> <li>Adjusted quarterly for ac</li> </ul>										
Total Initial Monthly Service Char	ges			\$ 80.00						
Agreement & Authorization						The Control of the Co				
TERM AND RENEWAL: The initial term agreed to in writing by both parties no	n of this Agreemer Jater than thirty (3)	nt is for three (3) y 0) day prior to the e	ears and	shall renew for two sur	ccessive terms of t	welve (12) months if				
By executing this Agreement, Custome this five (5) page Agreement and unde Liability and Paragraph 6, Indemnificati	er agrees to the ter	ms and conditions	set forth l	nerein Customer specif	ically acknowledge ot limited to, Parag	s Customer has read graph 5, Limitation of				
FOR RESIDENTIAL SALES WHERE THE CANCELLATION FORM AND THE FOLLO OF THE THIRD BUSINESS DAY AFTER TRIGHT."	MING MOTICE: "YO	OU. THE CUSTOMF	R. ΜΔΥ C	NCFI THIS TRANSACTI	ON AT ARIV TIEST P	DIOD TO LUCKUOUS				
IN WITNESS WHEREOF, and intending written below.	to be legally bour	nd, the parties have	e execute	d or caused this Agree	ment to be execut	ed on the date first				
Company				Custome	er e					
Submitted By		Customer Sign	ature 4	_' 3.3						
ACT Services, LLC Sandi Scott Representative		Customer Nam	ne (PRINT)	ERIC S.S	TILCKEY					
Approved By*	ben	Title (COMMERC	IAL ONLY)							
ACT Services, LLC Representative		Date 9_	25-	17						

<sup>\*</sup>Binding on Company only when (1) signed by an Authorized ACT Services, LLC Representative; or (2) on the date when Company first provides Services checked above



# ACT Services, LLC DISPATCH INFORMATION

ACT # 98002	
CS No.	
Cust No.	
Job No.	

,,	10 10 000	20200   WWW	.actsecu	rity.net							
							Jab No.				
Customer Information		Security of the security of th		e estua							
Secured Premis											
Name City of Franklin Police He	adquarters			Accou	int Type	<b>:</b> □ R	esidential	Com	mercial	☐ UL	
Street 900 Columbia Avenue	7		-	Consu	iltant (	Sandi	Scott				
City Franklin	State TN	Zip 37064		Perm	t #						***************************************
Nearest Cross Street				Panel	Type E	ST 3					······································
Subdivision				Time	Zone [	]ET [	CT N	AT 🗆 P	T		
Landline Phone 1. 615-794-2513			None	<del> </del>			☐ Weekl				
Email brad.wilson@franklintn.gov	/			<b></b>			al Criti				
Password Jordan 2 10 shared a 1				T	T -			1		T	<del></del>
Password (enter 3-10 characters in sp	ace provided					<u></u>					
Verbal Duress Code										T	
Local Emergency Response Call Li	c+			1				L			
Police							1				
	Fire					Med	ical				······································
Emergency Call List					e de la companya de l		edicas Carat		# *		
Contact Names (in order	of preference)	en e e e			, , ,		Phone Nu	mber	e e e e e e e e e e e e e e e e e e e	Projekterny ka	a a su aqui a a
Asst. Chief Policastro			( 6	315 )	476-77	96		□но	me 📳	Cell 🔲	Work
Email			. (	)	***************************************			□ но	me 🔲	Cell 🔲	Work
2. Chief Deb Faulkner			( (	315 )	390-88	15		☐ Ho	me 🔳 (	Cell 🔲	Work
Email			(	)	·····				me 🔲 (		
3. Jim Maxwell			( 6	315 )	483-56	307			me 🔳 (		
Email			1	)	***************************************				me 🔲 (	•	
4. Kevin Failey			( 6	315 )	347-86	 379			ne 🔳 (		
Email			(	)				~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	me 🔲 (		
5.			(	)		T-1-Value			me 🔲 C		
Email		***************************************	1	)	<del></del>				ne 🔲 C		
Notes (special instructions)											
Totes (special instructions)	and the second	er karasan da ka			100		<b>124.</b> (17. )				
			***************************************		<del></del>						
Customer Authorization											
Sustomer Signature 4.3.3	the,										
Pate 9-25-19 Title (commercial only		/				<del></del>		-		*	
		~									- 1



### ACT Services, LLC MONITORING AGREEMENT

ACT # 98002	
CS No.	*********
Cust No.	
Job No.	 

				J	ob No.					
Customer Information										
Secured Pres	mises Address		Billing Address							
Name City of Franklin Police H	leadquarters-l	Police Armory	Name City of Franklin							
Street 900 Columbia Avenue				109 3rd. Avenue So	outh					
City Franklin	State TN	Zip 37064	1	ranklin	State TN	Zip 37064				
County Williamson			+	Email brad.wilson@		1 0/004				
Premises Type   Residential	Commercial		1	1 615-550-6628	gov	Cell Work				
Landline Phone 1. 615-794-25	513	☐ None		<sup>2</sup> 615-557-7328		Cell Work				
Services	TO MANAGEMENT			F144		E cen Maoik				
Services to be Pr	ovided (check all	that apply)		Monthly Charges		U: 0 !				
Monitoring: Burglar Fire			er	Monthly Charges		lling Cycle				
Standard (plain phone lin		or Divider Divide	-	\$ 80.00	Payable in A	dvance:				
☐ Two Way					Quarter 🔲 🔲	ly				
☐ UL Fire (includes 37 signals	per month/exces	s signals at \$0.20 per	signal)		— ☐ Semi-An	nually				
☐ Internet			3.6.1017		Annually	<i>(</i>				
■ Cellular: Main Account	with 2 Dash a	ccounts			[] Alternation	io signalian anni di				
☐ Radio					is declined	ve signaling service d.				
Timer Test: Daily 🗆 We	eekly 🔲 Monthly	1			$\dashv$					
☐Interactive Services   Plans:					Customer Signa	nture				
☐ Managed Access Control										
<ul> <li>Initially based on</li> </ul>		per card								
<ul> <li>Adjusted quarterly for act</li> </ul>										
Total Initial Monthly Service Charg	ges		Γ	\$ 80.00						
Agreement & Authorization					Sept.	PROPERTY CONTRACTOR				
TERM AND RENEWAL: The initial terr agreed to in writing by both parties no	n of this Agreem later than thirty	ent is for three (3) ye. (30) day prior to the	ars and si expiratio	hall renew for two succe n of the current term.	essive terms of twe	lve (12) months if				
By executing this Agreement, Custome this five (5) page Agreement and under Liability and Paragraph 6, Indemnification	istanus an the ter	rms and conditions of	set forth f this Agro	herein. Customer specif eement, including but n	ically acknowledge ot limited to, Parag	s Customer has read raph 5, Limitation of				
FOR RESIDENTIAL SALES WHERE THE S CANCELLATION FORM AND THE FOLLO OF THE THIRD BUSINESS DAY AFTER T RIGHT."	AANAG NOTICE:	TOU. THE CUSTOMER	R. MAY C	ひがにとし エロリビ エロスからんぐさい	CALAT ABOVE TIBER OF	DIAD #6 11151151				
IN WITNESS WHEREOF, and intending written below.	to be legally bo	und, the parties have	e execute	ed or caused this Agree	ment to be execut	ed on the date first				
Company	-			Custom	er					
Submitted By		Customer Sign	ature «	- ' < <-						
ACT Services, LLC Sandi Scott Representative		Customer Nam		ERIA C C	= 1/1/= 1/					
Approved By*	1	Title (COMMERCI		ENC 3.5	· ruckey					
Authorized ACT Services, LLC Representative Date $9-25-17$										

<sup>\*</sup>Binding on Company only when (1) signed by an Authorized ACT Services, LLC Representative; or (2) on the date when Company first provides Services checked above



#### ACT Services, LLC MONITORING AGREEMENT

ACT # 98002			
CS No.			
Cust No.	***************************************	*************************	
Job No.		A-700	

No. red cast 1700 februare have be a Sain food below to a consistency of National Policy of the support of the				Jo	b No.				
Customer Information									
Secured Pren	mises Address		Billing Address						
Name City of Franklin Police H		Swat Armory	Name	City of Franklin					
Street 900 Columbia Avenue				109 3rd. Avenue So	uth				
City Franklin	State TN	Zip 37064	City F	ranklin	State TN	Zip 37064			
County Williamson				Email brad.wilson@f	<u> </u>				
Premises Type  Residential	Commercial			1 615-550-6628		Cell Work			
Landline Phone 1. 615-794-25	513	☐ None		<sup>2</sup> 615-557-7328		Cell Work			
Services					election and a contraction	-			
Services to be Pr	ovided (check all	that apply)		Monthly Charges	Rii	ling Cycle			
■ Monitoring: ■ Burglar ☐ Fire			er	\$ 14.00	Payable in A				
☐ Standard (plain phone lin	<del></del>		-	Ψ 14.00	_				
☐ Two Way					Quarter	lγ			
☐ UL Fire (includes 37 signals	per month/exces	ss signals at \$0.20 per	signal)		→ □ Semi-An	nually			
☐ Internet			- 3		Annually Annually	1			
Cellular: Dash Account	to Police Arm	ory			☐ Alternativ	ve signaling service			
Radio					is declined				
■ Timer Test: ■ Daily □ We	eekly 🔲 Monthly	<i>y</i>		***************************************					
☐Interactive Services   Plans:					Customer Signa	oture			
☐ Managed Access Control									
<ul> <li>Initially based on</li> </ul>	cards at \$	per card							
<ul> <li>Adjusted quarterly for ac</li> </ul>									
Total Initial Monthly Service Charg	ges			\$ 14.00					
Agreement & Authorization		1997							
TERM AND RENEWAL: The initial term agreed to in writing by both parties no	n of this Agreeme later than thirty	ent is for three (3) year (30) day prior to the e	rs and shexpiration	all renew for two success of the current term.	ive terms of twelv	e (12) months if			
By executing this Agreement, Custome this five (5) page Agreement and unde Liability and Paragraph 6, Indemnificati	rstands all the te	erms and conditions of	set forth f this Agr	herein. Customer specifi eement, including but no	cally acknowledge ot limited to, Parag	s Customer has read graph 5, Limitation of			
FOR RESIDENTIAL SALES WHERE THE CANCELLATION FORM AND THE FOLLO OF THE THIRD BUSINESS DAY AFTER TRIGHT."	OWING NOTICE: "	"YOU, THE CUSTOME:	R, MAY C	ANCEL THIS TRANSACTION	ON AT ANY TIME F	PRIOR TO MIDNIGHT			
IN WITNESS WHEREOF, and intending written below.	to be legally bo	ound, the parties have	e executo	ed or caused this Agree	ment to be execut	ted on the date first			
Company				Custome	er .				
Submitted By		Customer Sign	ature	2: 5.6	-Cha	•			
ACT Services, LLC Sandi Scott Representative		Customer Nam	ne (PRINT	FRIC S S	TUCKY				
Approved By*	***************************************	Title (COMMERC	IAL ONLY)	<u> </u>	i work				
Authorized ACT Services, LLC Representative		Date 0_	25-	.17	•				

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### ACT Services, LLC DISPATCH INFORMATION

ACT # 98002	
CS No.	
Cust No.	
Job No.	

	1	2-0300   WWW	.actsecu	nty.net		ļ-					
C	- A						Job No.	en e			
Customer Information			e energy	100			150				
Secured Premis											
Name City of Franklin Police He	adquarters	-Police Arm	nory	Accou	nt Type	Re	sidential	Com	mercial	UL	
Street 900 Columbia Avenue	Y			Consu	Itant S	Sandi S	Scott				
City Franklin	State TN	Zip 37064		Permi	t #						
Nearest Cross Street				Panel	Type ∨	ista 12	28				
Subdivision				Time 2	one [	ET 🔳	] CT   N	AT P	Т		
Landline Phone 1. 615-794-2513			None	Timer	Test 🏻	Daily	☐ Week	y 🗆 M	onthly		
Email brad.wilson@franklintn.gov	/			AC Fai	lure 🗌	Norma	l 🔲 Criti	cal			
Password (enter 3-10 characters in sp	ace provided				I						T T
Verbal Duress Code			T	<u> </u>	1	<del></del>	 T	I	I		<u> Т</u>
			Ĺ								<u> </u>
Local Emergency Response Call Li			100							-	
Police	Fire					Medi	cal				
Emergency Call List	100						14 10				es.
Contact Names (in order	of preference)					l	Phone Nu	mber		uni nacimiento pere	device succession in
1. Lt. John Lawrence			( (	315 )	517-23	81		□ но	me 🔳 C	ell 🔲	 Work
Email			(	)				□ Но	me 🔲 0	ell 🔲	Work
2. Sgt. Paul Arnold			(	615) 7	08-673	30	***************************************	□ Но	me 🔳 C	ell 🔲	Work
Email			(	)				□ но	me 🔲 C	ell 🔲	Work
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Customer Authorization							100				
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Date 9-25-17 Title (commercial only											



### ACT Services, LLC DISPATCH INFORMATION

ACT # 98002
CS No.
Cust No.
Job No.

Email brad.wilson@franklintn.gov  AC Failure ® Normal   Critical  PassWord (enter 3-10 characters in space provided)  Verbal Duress Code  Local Emergency Response Call List  Police   Fire   Medical  Emergency Call List  Contact Names (in order of preference)   Phone Number  1. Lt. Rick Clouse   (615) 308-7351   Home						V\$5000000000000000000000000000000000000	Job No.	Million and a second			
Name City of Franklin Police Headquarters-Swat Armory Street 900 Columbia Avenue  City Franklin  State TN ZIp 37064  Permit #  Panel Type Vista 128  Subdivision  Landline Phone 1. 615-794-2513    None   Timer Test   Daily   weekly   Monthly    Password (enter 3-10 characters in space provided)  Verbal Duress Code    Verbal Duress Code   Verbal Contact Names (in order of preference)	The second secon	and the second									
Street 900 Columbia Avenue  City Franklin  State TN   Zip 37064   Permit #  Panel Type Vista 128  Subdivision  Landline Phone 1. 615-794-2513   None   Time Test   Daily   Weekly   Monthly    Email   brad.wilson@franklintn.gov   AC Failure   Normal   Critical    Password (enter 3-10 characters in space provided)  Verbal Duress Code   Fire   Medical    Emergency Call List   Phone Number    1. Lt. Rick Clouse   (615 ) 308-7351   Home   Cell   Work    Email   2. Sgt. Herman Gomez   (615 ) 686-3908   Home   Cell   Work    Email   (615 ) 480-0427   Home   Cell   Work    Email   (615 ) 480-0427   Home   Cell   Work    Email   (615 ) 861-0562   Home   Cell   Work    Email   (70 )   H	Secured Premise	es Address									Company and the control of the contr
City Franklin State TN Zip 37064 Permit #  Nearest Cross Street		adquarters	-Swat Ari	mory	Acc	ount Type	Residential	Com	mercial	□ UL	
Nearest Cross Street  Subdivision  Landline Phone 1. 615-794-2513   none   Timer Test   pairy   weekly   Monthly   Email   brad.wilson@franklintn.gov   AC Failure   Normal   Critical  Password (enter 3-10 characters in space provided)  Verbal Duress Code                          Local Emergency Response Call List  Police   Fire   Medical  Emergency Call List  Contact Names (in order of preference)   Phone Number  1. Lt. Rick Clouse   (615) 308-7351   Home   Cell   work  Email             Home   Cell   work  Email           Home   Cell   work  Email           Home   Cell   work  Email           Home   Cell   work  Email         Home   Cell   work  Email         Home   Cell   work  Email           Home   Cell   work  Email         Home   Cell   work  Email         Home   Cell   work  Email         Home   Cell   work  Email         Home   Cell   work  Email     Home   Cell   work  Ema	Street 900 Columbia Avenue				Con	sultant (	Sandi Scott				
Subdivision  Time Zone   ET   CT   MT   PT  Landline Phone 1. 615-794-2513   None   Timer Test   Daily   Weekly   Monthly    Email   brad.wilson@franklintn.gov   AC Failure   Normal   Critical    Password (enter3-10 characters in space provided)   AC Failure   Normal   Critical    Verbal Duress Code	City Franklin	State TN	Zip 370	64	Perr	nit#					
Landline Phone 1. 615-794-2513   None   Timer Test   Daily   Weekly   Monthly    Email   brad.wilson@franklintn.gov   AC Failure   Normal   Critical    Password (enter 3-10 sharacters in space provided)	Nearest Cross Street				Pan	el Type \	/ista 128			***************************************	
Email brad.wilson@franklintn.gov  AC Failure Police Normal   Critical  Verbal Duress Code  Local Emergency Response Call List  Police Fire Medical  Emergency Call List  Contact Names (in order of preference) Phone Number  1. Lt. Rick Clouse (615) 308-7351   Home @ cell   Work  Email ()   Home   Cell   Work  E	Subdivision				Time	Zone [	] ET 📵 CT 🔲 I	MT D	Г		
Password (enter 3-10 characters in space provided)  Verbal Duress Code  Local Emergency Response Call List  Police Fire Medical  Emergency Call List  Contact Names (in order of preference) Phone Number  1. Lt. Rick Clouse (615) 308-7351   Home	Landline Phone 1. 615-794-2513			☐ Non	e Time	er Test	Daily   Week	dy 🗌 M	onthly		
Verbal Duress Code  Local Emergency Response Call List Police Fire Medical  Emergency Call List  Contact Names (in order of preference)  1. Lt. Rick Clouse (615 ) 308-7351   Home   Cell   Work  Email (1)   Home   Cell   Work  Email (2)   Home   Cell   Work  Email (3)   Home   Cell   Work  Email (4)   Home   Cell   Work  Email (5)   Home   Cell   Work  Email (615) 861-0562   Home   Cell   Work  Email (7)   Home   Cell   Work  Email (8)   Home   Cell   Work  Email (9)   Home   Cell   Work  Email (1)   Cell   Work  Email (2)   Cell   Work  Email (3)   Cell   Work  Email (4)   Cell   Work  Email (5)   Cell   Work  Email (6)   Cell   Work  Email (8)   Cell   Work  Email (9)   Cell   Work  Email (1)   Cell   Work  Email (2)   Cell   Work  Email (3)   Cell   Cell   Work  Email (4)   Cell   Work  Email (5)   Cell   Cell   Work  Email (6)   Cell   Cell   Work  Email (6)   Cell   Cell   Work  Email (8)   Cell   Cell   Work  Email (8)   Cell   Cell   Work  Email (9)   Cell   Cell   Work  Email (9)   Cell   Cell   Work  Email (1)   Cell   C	Email brad.wilson@franklintn.gov	/			AC F	ailure 🖪	Normal 🔲 Crit	ical			
Local Emergency Response Call List   Fire   Medical	Password (enter 3-10 characters in sp	ace provided	1)								
Police   Fire   Medical	Verbal Duress Code			Ī	Ī	Ī		T		<u> </u>	Ī
Emergency Call List  Contact Names (in order of preference)  1. Lt. Rick Clouse  ( 615 ) 308-7351	Local Emergency Response Call Li	S1	100								L
Contact Names (in order of preference)         Phone Number           1. Lt. Rick Clouse         ( 615 ) 308-7351	Police		MA COMMUNE				Medical				
Contact Names (in order of preference)         Phone Number           1. Lt. Rick Clouse         ( 615 ) 308-7351	Emergency Call List										Ray or a series
Lt. Rick Clouse		of preference)				E		enhor.		r'e	en en
Customer Authorization   Cell   Work   Cell   Cell   Work   Cell   Cell   Work   Cell   Cel					( 615 )	308.73			ma 🗐 (	Call Cl	A Court
2. Sgt. Herman Gomez ( 615) 686-3908	Email						)				
Customer Authorization   Cell   Work   Cell   Work   Cell   Work   Customer Signature   Customer Customer   Customer Customer   Customer Customer   Customer Customer   Customer Customer Customer   Customer Cu	2. Sgt. Herman Gomez	***************************************					908				
MPO Matt Lamarr  ( 615) 480-0427	Email				( )						
Home   Cell   Work     Sgt. Clayton Cates   (615) 861-0562   Home   Cell   Work     Carrell   Work   Cell   Work     Carrell   Work     Home   Cell   Work     Home   Cell   Work     Carrell   Work     Home   Cell   Work     Carrell   Work	3. MPO Matt Lamarr				( 615)	480-04	27	···			
Sgt. Clayton Cates  ( 615) 861-0562	Email		***************************************		( )						
Home   Cell   Work	4. Sgt. Clayton Cates				( 615)	861-05	62	-			
Notes (special instructions)  Customer Authorization  ustomer Signature  Customer Signature  Customer Signature	Email				( )	·**· • · · · · · · · · · · · · · · · · ·		☐ Hor	ne 🔲 (	Cell 🔲 v	
Notes (special instructions)  Customer Authorization  ustomer Signature  Signature	5.				( )	***************************************		Hor	ne 🔲 C	eli 🗆 v	Vork
Customer Authorization ustomer Signature 5.5.5.4	Email	· · · · · · · · · · · · · · · · · · ·			( )			☐ Hor	ne 🗌 C	Cell 🔲 V	Vork
ustomer Signature Ein S. Starley	Notes (special instructions)										
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#### ACT Services, LLC MONITORING AGREEMENT

ACT # 98002	
CS No.	
Cust No.	
Job No.	

	Jo	b No.								
<b>Customer Information</b>		II a see a see a see								
Secured Premises Address			Billing Address							
Name City of Franklin Police H	leadquarters-	Evidence	Name City of Franklin							
Street 900 Columbia Avenue			Street 109 3rd. Avenue South							
City Franklin	State TN	Zip 37064	City F	ranklin	State TN	Zip 37064				
County Williamson			Billing	Email brad.wilson@f	ranklintn.gov	<del></del>				
Premises Type  Residential	Commercial		Phone	1 615-550-6628		Cell Work				
Landline Phone 1. 615-794-2	513	☐ None	Phone	<b>2</b> 615-557-7328		■ Cell □ Work				
Services						a Shaqarada Walanda C				
Services to be Pr	rovided (check al	I that apply)		Monthly Charges	Bi	lling Cycle				
Monitoring: Burglar   Fire	☐ Medical ☐	CO   Water   Oth	er	\$ 14.00	Payable in A	dvance:				
Standard (plain phone lin	ne)				☐ Quarter	lv				
☐ Two Way					☐ Semi-Ar	•				
UL Fire (includes 37 signals	per month/exce	ss signals at \$0.20 per	signal)			•				
☐ Internet					■ Annuall	<b>/</b>				
Cellular: Dash Account	t to Police Arn	nory				ve signaling service				
☐ Radio		-			is decline	d.				
■ Timer Test: ■ Daily □ W	y		***************************************							
☐Interactive Services   Plans:					Customer Sign	ature				
☐ Managed Access Control					_					
Initially based on cards at \$ per card					_					
Adjusted quarterly for actual used					_					
Total Initial Monthly Service Char	1		\$ 14.00							
Agreement & Authorization										
TERM AND RENEWAL: The initial term of this Agreement is for three (3) years and shall renew for two successive terms of twelve (12) months if agreed to in writing by both parties no later than thirty (30) day prior to the expiration of the current term.										
By executing this Agreement, Customer agrees to the terms and conditions set forth herein. Customer specifically acknowledges Customer has read this five (5) page Agreement and understands all the terms and conditions of this Agreement, including but not limited to, Paragraph 5, Limitation of Liability and Paragraph 6, Indemnification and Subrogation Waiver.										
FOR RESIDENTIAL SALES WHERE THE SALE IS MADE FACE TO FACE, CUSTOMER ACKNOWLEDGES RECEIVING TWO (2) COPIES OF THE NOTICE OF CANCELLATION FORM AND THE FOLLOWING NOTICE: "YOU, THE CUSTOMER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. SEE THE NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT."										
IN WITNESS WHEREOF, and intending written below.	g to be legally b	ound, the parties ha	ve execut	ted or caused this Agree	ement to be execu	ted on the date first				
Company		Customer								
Submitted By	Customer Sig	Customer Signature & S. See Asset								
ACT Services, LLC Sandi Scott Representative		Customer Na	me (PRIN	"ERICS.	STICKEY					
Approved By*	1 por	Title (COMMER								
ACT Services, LLC Representative	1 Coop	Date 9-25-17								

<sup>\*</sup>Binding on Company only when (1) signed by an Authorized ACT Services, LLC Representative; or (2) on the date when Company first provides Services checked above



# ACT Services, LLC DISPATCH INFORMATION

511 Fairground Court, Nash	ville, TN 37211	ı	1-615-333-6300	ı	www.actsecurity.net

ACT # 98002	
CS No.	
Cust No.	
Job No.	 

			SIRVINOUS MANAGEMENT	hadrio montre antico			Job No.				
Customer Information							100				
Secured Premise	es Address										
Name City of Franklin Police Hea	adquarters	-Evidence		Acco	unt Type	⊇ □ Re	sidential	Com	mercial	□ UL	
Street 900 Columbia Avenue				Cons	ultant (	Sandi S	Scott				
City Franklin	State TN	Zip 37064		Perm	it#					·····	
Nearest Cross Street				Pane	Type \	/ista 12	28		<del></del>		-
Subdivision				Time	Zone [	]ET 📵	CT 🗆 N	AT P	т		
Landline Phone 1. 615-794-2513			None	Time	r Test	Daily	☐ Week	ly 🗆 M	onthly		VELT. 1
Email brad.wilson@franklintn.gov	1			AC Fa	ilure 🖺	Norma	l 🔲 Criti	cal			
Password (enter 3-10 characters in sp	ace provided										
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Loral Emorrona Poster - Callui								L			<u> </u>
Local Emergency Response Call Li						ř			100		
Police	Fire				···	Medic	cal				
Emergency Call List											
Contact Names (in order	of preference)	***************************************				F	Phone Nu	mber			-
Sgt. Aaron Compton			(	615 )	483-21	04		□но	me 📳 (	Cell 🔲 \	<b>N</b> ork
Email			(	)				□но	me 🔲 (	Cell 🗆 \	Vork
2. Lt. Charles Warner			(	615 )	806-09	91		ПНо	me 🔳 (	Cell 🗆 V	Nork
Email			(	)			· / //	□но	me 🔲 (	Cell 🔲 V	Nork
3. Ms. Christine Garrett			1	615)	982-27	40		□ Ног	me 🔳 C	ell 🗌 v	Vork
Email			1	)		***************************************	~	Пног	me 🔲 (	Cell 🗆 v	Vork
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Customer Authorization											
Customer Signature 5 * 5	<u> </u>										
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Date 4-25-17   Title (commercial only)											

#### IMPORTANT TERMS AND CONDITIONS

- 1. Definitions. This paragraph shall define certain terms as used throughout this Installation and Monitoring Agreement. "Agreement" shall refer to this Installation and Monitoring Agreement. "Premises" shall refer to the Address of Secured Premises indicated on page 1. "Company" shall refer to and include ACT Services LLC., its paragraph shall partners, general partners, shareholders, directors, officers, employees, agents, subcontractors, independent contractors and assigns. "Customer" shall refer to the individual(s) signing this Agreement. "System" shall refer to the equipment, hardware, wiring, related equipment, the CPU chip, software, data, pass code to the software, the transmitting and receiving equipment required for monitoring service, and apparatus provided in the Equipment (to be installed) section of this Agreement.
- 2. Installation Charges; Ownership; Risk of Loss; Credit Investigative Report. Customer authorizes and consents to credit investigations and reports by Company at any time during the term of this Agreement. Company may begin the alarm monitoring and notification services only after the System is installed, operational, and the "Total Installation Charges," if any, have been paid, in full. The following equipment shall at all times remain the property of the Company: the CPU chip, software, data, pass code to the software, FCC licensed transmitters, and the transmitting and receiving equipment required for monitoring service.
- 3. Total Monthly Service Charges; Finance and Late Charges; Term; Renewal. Customer agrees to pay Company the "Total Monthly Service Charges" in accordance with the "Billing Cycle" as set forth on page one (1) of this Agreement for the initial three (3) year term of this Agreement and any renewal term. Payment will be due thirty (30) days after invoice date. Following the initial three (3) year term, this Agreement shall automatically renew for two successive terms of twelve (12) months, unless terminated by either Customer or Company, by written notice at least thirty (30) days before the end of the then current term.
- 4. Increase in Charges. Company may increase the Total Monthly Service Charges at any time after the expiration of twelve (12) months from the date of this Agreement. If Customer is unwilling to pay such increase, Customer must notify Company in writing by certified mail, return receipt. Customer must mail the notice within thirty (30) days of issuance of the Company's notice of the increase. Company shall be permitted, in its sole discretion, upon written notice to Customer, to terminate this Agreement as if the term had expired or, in the alternative, to continue the prior rate and allow this Agreement to remain in full force and effect without further notice. Failure to notify Company in writing within thirty (30) days of the issuance of the Company's notice of increase will constitute Customer's consent to the increase and all other terms and conditions of this Agreement shall remain in full force and effect. Customer understands and agrees that reasons for increase may include, among others reasons, any governmental body or utility requiring any changes to the System or imposing an increase in taxes, fees, licenses, or other charges.
- 5. LIMITATION OF LIABILITY. TO THE EXTENT PERMITTED BY TENNESSEE LAW, IN THE COMPANY IS FOUND LIABLE FOR ANY LOSS OR DAMAGE WHATSOEVER DUE TO BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, GROSS NEGLIGENCE, NEGLIGENT MISREPRESENTATION, STRICT PRODUCT LIABILITY, INDEMNIFICATION OR CONTRIBUTION, OR ANY OTHER THEORY OF LIABILITY WHATSOEVER ARISING IN ANY WAY FROM ANY FAILURE OF THE SYSTEM, OR ANY COMPONENT THEREOF, IN ANY RESPECT OR A FAILURE OF COMPANY OR OTHERS TO PERFORM, OR PROPERLY PERFORM, ANY OF THE OBLIGATIONS CONTRACTED FOR HEREIN, INCLUDING, BUT NOT LIMITED TO, RECOMMENDATIONS, DESIGN, INSTALLATION, REPAIR, MONITORING, SERVICES, OR ANY OTHER SERVICES WHICH THE CUSTOMER CLAIMS WERE PROVIDED OR SHOULD HAVE BEEN PROVIDED UNDER THIS AGREEMENT, THE COMPANY'S MAXIMUM LIABILITY WILL BE LIMITED TO A SUM EQUAL TO FIVE HUNDRED DOLLARS (\$500.00), COLLECTIVELY FOR COMPANY, ITS EMPLOYEES, AGENTS, SUBCONTRACTORS AND REPRESENTATIVES, AND THIS LIABILITY SHALL BE EXCLUSIVE.

THIS LIMITATION OF LIABILITY SPECIFICALLY COVERS LIABILITY FOR, AMONG OTHER THINGS, LOST PROFITS; LOST OR DAMAGED PROPERTY; LOSS OF USE OF PROPERTY OR THE PREMISES; BUSINESS INTERRUPTION, GOVERNMENT FINES AND CHARGES; PERSONAL INJURIES OR DEATH; ECONOMIC DAMAGES; NON-ECONOMIC DAMAGES; PAIN AND SUFFERING; LOST WAGES; LOSS OF EARNING CAPACITY; CROSS-CLAIMS AND OTHER CLAIMS FOR INDEMNITY AND CONTRIBUTION; AND THE CLAIMS OF THIRD PARTIES. ALSO COVERED BY THIS LIMITATION ARE THE FOLLOWING TYPES OF DAMAGES: DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (DAMAGES THAT RESULT FROM AN ACT, BUT DO NOT DIRECTLY RELATE TO THE ACT) AND PUNITIVE (DAMAGES USED TO MAKE AN EXAMPLE OF SOMEONE).

- 6. INDEMNIFICATION AND SUBROGATION WAIVER. TO THE EXTENT PERMITTED BY TENNESSEE LAW, IN THE EVENT ANY LAWSUIT OR OTHER CLAIM IS FILED OR MADE BY ANY THIRD PARTY (INCLUDING, WITHOUT LIMITATION, CROSS-CLAIMS, THIRD PARTY CLAIMS, SUBROGATION CLAIMS, AND CLAIMS BY OTHERS WHO ARE NOT PARTIES TO THIS AGREEMENT) AGAINST COMPANY DUE TO OR ARISING FROM THE FAILURE OF THE SYSTEM OR SERVICES IN ANY RESPECT WHATSOEVER OR A FAILURE OF COMPANY TO PERFORM, OR PROPERLY PERFORM, ANY OF THE OBLIGATIONS HEREIN, INCLUDING, BUT NOT LIMITED TO, DESIGN, INSTALLATION, REPAIR, MONITORING, OR SERVICE, CUSTOMER AGREES TO BE SOLELY RESPONSIBLE FOR AND SHALL INDEMNIFY, SAVE, DEFEND, AND HOLD COMPANY HARMLESS FROM AND AGAINST ALL SUCH CLAIMS INCLUDING PAYMENT OF ALL COMPANY DAMAGES, EXPENSES, SETTLEMENTS, COSTS, AND REASONABLE ATTORNEYS' FEES. THESE OBLIGATIONS WILL SURVIVE THE CANCELLATION, EXPIRATION OR BREACH OF THE AGREEMENT. THESE OBLIGATIONS OF CUSTOMER WILL APPLY IRRESPECTIVE OF CAUSE OR ORIGIN AND REGARDLESS OF WHETHER SUCH LAWSUIT OR OTHER CLAIM IS BASED UPON ACTIVE OR PASSIVE NEGLIGENCE OF COMPANY, GROSS NEGLIGENCE, BREACH OF EXPRESS OR IMPLIED CONTRACT OR WARRANTY, CONTRIBUTION, INDEMNIFICATION, STRICT OR PRODUCT LIABILITY, FAILURE TO COMPLY WHATSOEVER, OR THE SYSTEM OR SERVICES.
- 7. Additional Customer Duties, Responsibilities and Warranties. It is Customer's sole responsibility to (A) follow all the Company's and manufacturer's guidelines, instructions, and recommendations; (B) comply with all laws, codes and regulations pertaining to the System Company installs and the services the Company provides under this Agreement; (C) confirm that Customer's communications equipment, technology and services are compatible with the System, especially when there are changes to the equipment, technology or services, e.g., call waiting, answering machines, Digital Subscriber Line ("DSL"), Broadband over Power Lines ("BPL"), or voice (or data) over the Internet ("VOIP") service, etc.; (D) regularly test the System, at least weekly, and whenever changes are made to telephone service for the Premises; and (E) immediately report any claimed inadequacy or failure of the System to the Company for repair service. Customer warrants that (i) the System and services specified in this Agreement are for Customer's own use and not for the benefit of any other party; (ii) Customer is the owner of the Premises where the System is being installed or Customer has the authority to authorize the Company to install such System.
- 8. Takeover Systems. If contracted to do so, Company will attempt to connect Customer's personally owned system which was not installed by Company ("Pre-existing System") to Company's monitoring center. Company will advise Customer of required repair or replacement costs, if any, in order to so connect Customer's Pre-existing System. If Customer declines to pay the necessary repair or replacement costs, Company may cancel this Agreement without any liability to Company whatsoever. If

#### IMPORTANT TERMS AND CONDITIONS

Customer's Pre-existing System is connected to Company's monitoring center. Company shall have no liability for the operation, non-operation, actuation, non-actuation, or erroneous actuation of such Pre-existing System or connection. Any repairs will be performed on a time and material basis, subject to available parts, and the Preexisting System will not be eligible for the "New Installation Service" discussed in paragraph ten (10). If Company takes over rendering services to a Pre-existing System, in whole or in part from another alarm company, Customer has no expectation and Company has no duty or obligation to re-engineer, verify compliance to code or industry standards, or test the Pre-existing System at any time, including during any future service call.

- 9. Video Surveillance. If Customer purchased video surveillance services ("Video Surveillance") then Customer agrees to: (A) use the video surveillance services for security and/or management purposes only; (B) inform all persons on the Premises that they may be monitored by video; (C) provide and maintain adequate power and lighting for all cameras and other video-related equipment; (D) not use or permit the use of the video in any location where a person may have a reasonable expectation of privacy; (E) not use the video for any unlawful activity; (F) use broadband connectivity exclusively to transmit video images; and (G) obtain and maintain all required permits and licenses. Customer further understands and agrees that the video surveillance system may allow Company to record, store and review images of certain areas of the Premises. In that event, Customer agrees, authorizes and consents to Company recording, storing and reviewing video images.
- 10. Interactive Services. If Customer purchased Interactive services, then Customer understands and agrees that this service is dependent on one or more forms of communication equipment or services personally owned or controlled by the Customer (including, but not limited to, computers, cellular phones, PDA devices, telephone network, BPL, VOIP, the internet, cable system or service, or a wireless system or service) to transmit and receive data and function as intended and designed. Accordingly, Customer understands, acknowledges and agrees that the interactive services system is not infallible and the transmission and receipt of data may be interrupted, circumvented, outside the control of Company, or otherwise compromised and, in that event, the interactive services system will be unable to receive data, transmit data, or otherwise function as intended and designed.
- 11. Managed Access Control. Company shall maintain the data base for the operation of the Managed Access Control System on a twenty-four (24) hour per day, seven (7) day per week basis. Customer will advise Company of all changes in personnel and/or changes in access levels of authorization and restrictions, providing Access Card serial numbers or biometric data and such information that Customer deems necessary to identify personnel. All communication by Customer to Company regarding personnel access must be in writing via email or fax to addresses designated by Company by an authorized representative of Customer. Company shall have remote internet access to the Customer's designated access control panel(s) and shall program and make data base updates to the system within a reasonable period of time upon request. Customer is responsible for maintaining its computer network and internet access.
- 12. Timer Tests. Any Customer who has contracted for a Commercial Fire Alarm System or a Commercial Fire and Burglar Alarm System shall receive a Daily Timer Test. Any Customer who has contracted for a Residential Fire and Burglar Alarm System shall receive a Monthly Timer Test. Any Customer who has contracted for a Commercial Burglar Alarm System only shall receive no Timer Test at all, unless a Monthly Timer Test is specifically contracted for and so referenced on the front page of this Agreement. The Timer Test seeks to verify, at the time of the Test only (once a day for the Daily and once a month for the Monthly), the communications path between the applicable Alarm System and the central station monitoring facility providing central station monitoring. The Timer Test does not test each and every element or component of the System or ensure that it is functioning properly and as intended, rather, again, the Timer Test only seeks to verify the communication path. If the System passes the Timer Test, there will be no further action. If the System fails the Timer Test, you will receive a telephone call or an email from a monitoring center operator advising you of the failure.
- 13. Additional Equipment or Service. If, at any time after the date hereof, additional equipment or services are requested or authorized by Customer, all sales, installation and services supplied by ACT Security Inc. shall be subject to the terms of the Installation Agreement (including the Limitation of Liability and Indemnification and Subrogation Waiver provisions), and any Additional Services Addendum which may be signed by the Customer and ACT Security Inc. .
- 14. Transmission of Data. Customer understands and acknowledges that the System may transmit data to a monitoring facility or elsewhere using one or more forms of communications equipment or services, including, without limitation, a telephone network, BPL, VOIP, the internet, cable system or some form of wireless communications (e.g., cellular or another form of radio transmission). The System's ability to transmit data and the ability of a monitoring facility to receive and understand data will be dependent upon the proper functioning of the applicable communication equipment. Accordingly, Customer understands, acknowledges and agrees that the System is not infallible and the transmission and receipt of data from the System, regardless of the communications equipment or type of service used, may be interrupted, circumvented, outside the control of Company, or otherwise compromised. Customer understands and acknowledges as follows: (i) the System including, without limitation, the communications equipment or service used in the System is not supervised; (ii) if the communications equipment or service used in the System is not supervised; (ii) if the communications equipment or service is incompatible, inoperative, or interrupted by any natural, human or other cause including, without limitation, any sort of interference, or the loss of a telephone line or dial tone (either because the line is cut, off the hook, or otherwise), there will be no indication of such interruption at the monitoring facility; and (iii) Customer may elect to use some form of redundant communication equipment or service, e.g., telephone combined with some form of wireless communication or some other form of communication service or equipment as part of the System at an additional cost.
- 15. Customer Default; Company's Remedy. Customer is responsible for payments under this Agreement unless Customer and Company enter into a new agreement at a new location (if Customer moves premises but signs a new agreement), or Company enters into a new agreement with a new owner at the secured Premises. Customer will be in default and breach of this Agreement if: (i) Customer fails to pay to Company any fees, charges, or other amounts within thirty (30) days of when due; (ii) Customer terminates this Agreement prior to the end of the term or any renewal term; or (iii) Customer fails to comply with any of the other terms of this Agreement. If Customer is in default or breach of this Agreement, in addition to any other remedies provided by law Company may do any or all of the following with notice 1) terminate monitoring services and this Agreement; (2) accelerate and declare immediately due and payable an amount equal to seventy-five (75%) percent of all fees to be paid by Customer during the remaining term (initial or renewal) of this Agreement. (3) retain all prepayments or credits Company may owe Customer to offset such amounts against any other additional amounts that Customer owes to Company. All remedies provided for herein are deemed to be cumulative. In the event Company and Customer are parties to any other agreement, a default by Customer under this Agreement or any other agreement between the parties shall be deemed to be a default by Customer under all such agreements between the parties permitting Company to exercise any or all rights under any or all of such agreements. In the event of any dispute the prevailing party shall be entitled to recover, its reasonable attorney's fees & costs.
- 16. Company's Default. In the event of any claimed breach of this Agreement by Company, Customer agrees to provide written notice to Company specifically identifying the nature of the breach and the provisions of this Agreement affected thereby, and to permit Company to cure the breach within ten (10) business days

#### **IMPORTANT TERMS AND CONDITIONS**

after receipt of the written notice. If the breach cannot be reasonably cured within said period, Company will promptly commence to cure and diligently proceed until cured. If Company cures any said breach as provided herein, this Agreement shall continue uninterrupted and Company shall not be liable to Customer for any said breach.

17. Company's Right to Cancel. Company may cancel this Agreement if any of the following conditions occur: (A) Company's alarm monitoring center or facilities are destroyed or damaged so that it is impractical for Company to continue service; (B) Customer fails to follow Company's and manufacturer's guidelines, instructions, and recommendations; (C) Customer refuses to allow Company to repair or replace any defective part of the System; (D) Company cannot acquire or retain the transmission

connections or authorizations to transmit signals between Customer's Premises, Company's alarm monitoring center, and the applicable police or fire department or medical emergency agency; (E) Company determines that it is impractical to continue service due to the modification or alteration of the Premises after installation; (F) Company determines in its sole discretion that Customer's System is generating an excessive number of false alarms or signals which may adversely affect Company's monitoring center; (G) Notwithstanding any other term or provision of this Agreement, in the event the Customer is verbally or physically abusive to any employee, agent, contractor, or subcontractor of the Company (including, without limitation, any operator at Company's central monitoring station), then Company reserves the right to terminate the Agreement upon thirty (30) days written notice to the Customer. If Company cancels, Company will refund any payments made for services to be supplied after the date of such cancellation.

- 18. Assignability of Agreement; Company's Right to Use Subcontractors. This Agreement is not assignable by Customer except upon the written consent of Company, which shall be in Company's sole and absolute discretion. This Agreement or any portion thereof is assignable by Company with consent of Customer. Company has the right to subcontract any of its obligations under this Agreement in its sole and absolute discretion, and without consent of Customer.
- 19. Subcontractors. Company may use subcontractors to provide installation, repair, monitoring or signal transmission facilities and services. This Agreement (including without limitation, the Limitation of Liability and Indemnification and Subrogation Waiver provisions) shall apply to the work or services Company's subcontractors provide, and shall apply to them and protect them in the same manner as it applies to and protects Company.
- 20. Binding Agreement; Amendments; General Legal Matters. This Agreement becomes binding upon Company only (A) when signed by an authorized representative of Company, or (B) upon commencement of the Service. The headings used herein are for the convenience of the parties only and shall not be considered in construing the provisions of this Agreement. Should any term, provision, or condition of this Agreement be held to be unenforceable, the remainder of this Agreement shall remain in full force and effect. Changes or amendments to this Agreement must be in writing and signed by both Company and Customer. This Agreement is binding on the heirs, executors, administrators, and successors of Customer, and shall be governed by and construed according to the laws of the State of Tennessee. For purposes of any suit, action or other legal proceeding arising out of or from, in connection with or relating to this Agreement, Company and Customer irrevocably consent and submit to the exclusive jurisdiction and venue of any Chancery court sitting within Williamson County, Tennessee. If the Chancery court sitting within Williamson County, Tennessee, refuses to or is unable to hear such suit, action or other legal proceeding, then Company and Customer irrevocably consent and submit to the exclusive jurisdiction and venue of any court sitting within Davidson County, Tennessee.
- 21. License Numbers. ACT Security, Inc. TN Alarm # C-0357