

City of Franklin, Tennessee FY 2016 Operating Budget Request

Court

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Presentation to Budget & Finance Committee

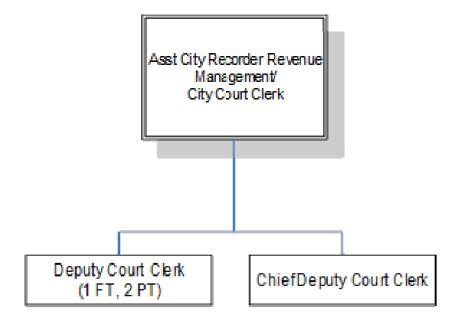


Purpose of Department

Our mission is to effectively and accurately process city ordinance violations allowing the Court to handle cases in the most efficient manner possible; to create and sustain customer oriented quality service; and, promote public confidence in our Court system.



Organization Chart





Base Budget Request: Personnel

In recent years, the Court has been staffed by a mix of full and part time employees providing the full time effect of 3 clerks for the 5 day Court week. During 2015, with the reduction of hours by one of our part timers, we able to cross train a member of the Revenue Management team to utilize as "on call" support for the Court. This gave us the flexibility to bring our staffing level up to 4 Court clerks on an as needed, "hour by hour" basis. We have found this flexibility to vastly improve our service level options during the Tuesday and Thursday Court sessions. For 2016, we will continue this effective mix of full time, part time and on call staffing with no aggregate increase in hours.



Base Budget Request: Operations

There are no significant changes projected for Court operations allowing a modest \$700 increase in operating expenditures for the 2016 Budget Year.



Program Enhancement Requests

- 1) Laptop for use by Clerk in courtroom while in session.
- 2) Electronic Ticketing.



Summary

2015 was a year of significant changes including a relocation of the court offices, the courtroom venue and, for the first time in 27 years, a new City Court Judge. In November, 2015, Judge Deana Hood began the first year of her four year contract to serve as Franklin City Court Judge.

While turning any challenges into opportunities, it is a credit to the staff in the Clerk's Office, other staff in City Hall and Judge Hood that all of these changes were handled seamlessly.