

City of Franklin
APPLICATION ADDENDUM

For the funding year, July 1, 2015 through June 30, 2016

Name of Agency: Williamson County Health Department

Date: April 1, 2015

Please provide a detailed description of the proposed use of funds that the City of Franklin might provide for Fiscal Year 2015-2016:

Each year, the City of Franklin has subsidized the health department budget by \$21,150. Approximately 44% (\$9,256) is used to supplement the county health director's salary while the remainder of \$11,894 is used to offset costs and support operations of the county health department. This includes – but is not limited to – medical and dental supplies; health education materials; and instructional supplies.

Please provide information on any interaction that your agency has with the operations of City of Franklin departments (e.g. response to calls from police after domestic incidents, provision of meals or lodging to displaced persons, etc.)

Franklin Special School District (FSSD)

A. In October 2014, the health department's school health program offered flu vaccines and FluMist in all schools affiliated with the Franklin Special School District. More than 500 students were immunized.

B. Health educators provided multiple classes and presentations for students and parents in most FSSD schools. These included nutrition and physical activity classes; germ presentations; walking club; and anti-tobacco presentations.

C. The health department is currently working with FSSD curriculum instructors and school board to adopt the Michigan Model curricula as a resource for tobacco, alcohol and substance abuse prevention. Funds from the county's annual tobacco grant will be used to purchase the curriculum.

Get Fit Franklin

Health department representatives have been engaged in the planning and implementation of all *Get Fit Franklin* events including coordinating vendors; assisting with set-up and registration; providing blood pressures and health-related information at events; and attending planning meetings.

Currently, the health department is participating on the planning and implementation committee for the Healthier Tennessee Initiative being spearheaded by Franklin Tomorrow.

Couch to 5K

Health educator Patty Norem provides a 10-week exercise, walking and running program for city and county employees at Pinkerton Park. The first of this series will end on April 11th with most participants completing a 5K run in scheduled in downtown Franklin.

Walk across Williamson

The health department participates on the Williamson County Health Council and is responsible for coordinating *Walk across Williamson* annually. The program encourages adults and children to engage in physical activity for at least 60 minutes per day. The health department has worked extensively with Williamson County Schools and Franklin Special School District children, parents and teachers as well as the community to encourage participation. This includes providing information on morning announcements at schools; writing articles about the event for school newsletters and local papers; and conducting radio interviews.

In 2014, more than 3,800 parents, students, teachers and community members participated in the program with approximately 1,000 of these attending the celebration event at Pinkerton Park.

Please answer completely the following questions using additional pages if necessary:

1. Specifically what services did your agency provide last year for which you are requesting funding this year? What were the objectives and results? (Include description capacity, intensity and duration of services.)

(Please see attached PowerPoint with documented services for City of Franklin residents during calendar year 2014.)

Below are results of indicators from 2013-2014 compared to results in 2012-2013:

Indicator	Increase / Decrease	Percentage
WIC encounters (Franklin)	Decrease	6% (232)
WIC encounters (Fairview)	Increase	9% (101)
Physicals provided for children on TennCare (Franklin)	Decrease	8% (23)
Physicals provided for children on TennCare (Fairview)	Increase	35% (57)
Family planning encounters (Franklin)	Increase	11% (94)
Family planning encounters (Fairview)	Increase	29% (40)
Primary care encounters (Franklin)	Increase	19% (729)
Primary care encounters (Fairview)	Decrease	7% (72)
*Dental (Franklin)	Increase	37% (323)

*Dental services only provided in Franklin Clinic.

The health department established goals and objectives for both Franklin and Fairview Clinics in 2015 (see Exhibits A and B).

2. Are there procedures in place for measuring the results achieved by your agency? If so, provide detailed data.

Productivity reports for physicians, ARNP, dentist and nurses are disbursed monthly. In addition, reports are generated indicating the number of monthly services that were provided by program (e.g. WIC; dental); patient no-show rates; charges and collections; and receivables.

3. Does your agency receive any external quality review or accreditation? If so, provide a copy of certificate or license and please explain.

Yes, quality improvement audits are completed bi-annually including – but not limited to – review of medical records; expired medications and supplies; coding; current licensure and required certifications; safety and security; and mandatory training. The last audit was conducted in both Franklin and Fairview Clinics in March 2015. There were no significant findings in either clinic.

In addition, a fiscal review is completed annually by the Tennessee Department of Health's Office of Quality Improvement. The last review was conducted in October 2014, and the health department achieved a score of 100% with no findings.

4. What percent of your local agency budget is your allocation request from the City of Franklin?

Approximately 1% (\$21,150)

5. What other fundraising activities does your agency engage in during the year?

Not applicable

6. Do you charge any fees for your services?

Yes, fees for primary care services are based on family size and income using the Tennessee Department of Health's Sliding Fee Scale (see attached). While there is no charge for children accessing dental services, there is a \$5.00 minimum administration fee for adults.

EXHIBITS A and B
STATEMENT OF WORK AND PROGRAM OBJECTIVES
WORK PLAN

The Agency 2015-2016 Annual Work Plan shall include:

- 1) Maintain the number of referrals and patients accessing WIC services through health department programs and community outreach.
 - Encourage presumptive women who meet eligibility criteria to access WIC services.
 - Encourage pregnant women – while accessing dental services – to access WIC services.
 - Develop health department website and provide WIC information, eligibility requirements and links to required forms.
 - Coordinate Primary Prevention Initiative (PPI) activities that provide information about WIC services.

- 2) Increase breastfeeding rates in Williamson County.
 - Train newly-hired breastfeeding peer counselor to provide services in Franklin and Fairview Clinics.
 - Offer breastfeeding services 4 days per week in Franklin. Provide services at the Fairview Clinic (2) days per month.
 - Coordinate pre-natal classes (4 week sessions) and include a breastfeeding component in at least one class.
 - Collaborate with health educators to teach the breastfeeding component of Gold Sneakers for local daycare providers.

- 3) Increase EPSDT opportunities through family planning, WIC, HUGS and dental programs referrals.
 - Schedule profile for EPSDTs in PTBMIS – 3 in the morning and 2 in the afternoon.
 - Provide referrals for WIC services from internal programs.
 - Stage a clinical nurse on the child health hall to provide exams.
 - Promote EPSDTs and child health exams during back-to-school immunization and flu clinics.

- 4) Conduct community outreach to inform children, parents and caregivers about the importance of child health exams.
 - Coordinate PPI activities at local schools and daycare centers to provide information importance of child health exams.
 - Develop health department website and provide EPSDT information and links to required forms.

- 5) Increase family planning opportunities through WIC and dental program referrals.

6) Conduct community outreach to promote information and services provided by the family planning program.

- Develop health department website and provide family planning information, eligibility requirements and links to required forms.

7) Increase the number of referrals to primary care through health department programs and community outreach.

- Conduct outreach (e.g. health fairs) to educate the community about services provided at the health department.
- Utilize media outlets (e.g. newspaper) to promote primary care services.
- Promote primary care services when patients are accessing other health department services (e.g. WIC; dental; flu clinic).
- Develop health department website and provide primary care information, eligibility requirements and links to required forms.

8) Increase the number of referrals from WIC and family planning to dental.

- Schedule dental visits for children utilizing WIC services.
- Schedule dental visits for women coming to clinic for presumptive eligibility.
- Schedule dental visits for prenatal women accessing WIC services.
- Conduct referrals for patients when mobile dental unit is transferred out of Fairview.

9) Conduct community outreach to inform children, parents and caregivers about the importance of dental exams.

- Coordinate outreach activities at local schools, college and daycare centers to provide information about dental exams.
- Promote services provided on mobile dental unit through schools and media advertising.
- Develop health department website and provide dental information and links to required forms.

10) Increase collection rates by 10% in the Fairview clinic (baseline average February – July 2014: 46.5%).

11) Increase coding opportunities on encounter forms.

- Enhance encounter form.
- Provide information and training on RVUs and coding opportunities.

12) Increase number of RVUs based on strategies implemented to increase the number of EPSDTs, dental, WIC and primary care visits.

TENNESSEE DEPARTMENT OF HEALTH SLIDING FEE SCALE
Effective April 1, 2015

MONTHLY INCOME		20%	40%	60%	80%	95%	100%
% Patient Pays		100.01-125%	125.01-150%	150.01-175%	175.01-200%	200.01-250%	250.1% over
<u>Family Size</u>	<u>Mo. Income</u>	<u>Mo. Income</u>	<u>Mo. Income</u>	<u>Mo. Income</u>	<u>Mo. Income</u>	<u>Mo. Income</u>	<u>Mo. Income</u>
1	0-981	982-1226	1227-1471	1472-1716	1717-1962	1963-2452	2453
2	0-1328	1329-1659	1660-1991	1992-2323	2324-2655	2656-3319	3320
3	0-1674	1675-2093	2094-2511	2512-2929	2930-3348	3349-4185	4186
4	0-2021	2022-2526	2527-3031	3032-3536	3537-4042	4043-5052	5053
5	0-2368	2369-2959	2960-3551	3552-4143	4144-4735	4736-5919	5920
6	0-2714	2715-3393	3394-4071	4072-4749	4750-5428	5429-6785	6786
7	0-3061	3062-3826	3827-4591	4592-5356	5357-6122	6123-7652	7653
8	0-3408	3409-4259	4260-5111	5112-5963	5964-6815	6816-8519	8520
9	0-3754	3755-4693	4694-5631	5632-6569	6570-7508	7509-9385	9386
10	0-4101	4102-5126	5127-6151	6152-7176	7177-8202	8203-10252	10253

ANNUAL INCOME		Annual Income	Annual Income	Annual Income	Annual Income	Annual Income	Annual Income
<u>Family Size</u>	<u>Annual Income</u>	<u>Annual Income</u>	<u>Annual Income</u>	<u>Annual Income</u>	<u>Annual Income</u>	<u>Annual Income</u>	<u>Annual Income</u>
1	0-11770	11771-14713	14714-17655	17656-20598	20599-23540	23541-29425	29426
2	0-15930	15931-19913	19914-23895	23896-27878	27879-31860	31861-39825	39826
3	0-20090	20091-25113	25114-30135	30136-35158	35159-40180	40181-50225	50226
4	0-24250	24251-30313	30314-36375	36376-42438	42439-48500	48501-60625	60626
5	0-28410	28411-35513	35514-42615	42616-49718	49719-56820	56821-71025	71026
6	0-32570	32571-40713	40714-48855	48856-56998	56999-65140	65141-81425	81426
7	0-36730	36731-45913	45914-55095	55096-64278	64279-73460	73461-91825	91826
8	0-40890	40891-51113	51114-61335	61336-71558	71559-81780	81781-102225	102226
9	0-45050	45051-56313	56314-67575	67576-78838	78839-90100	90101-112625	112626
10	0-49210	49211-61513	61514-73815	73816-86118	86119-98420	98421-123025	123026

7,610 Poverty Base Income (\$11,770-4160= \$7,610)
4160 Per Person