



City of Franklin, Tennessee

Sanitation and Environmental Services

Residential Service Delivery Discussion

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Current Weekly Curbside Residential Services

- Residential municipal solid waste (MSW) collection
 - Blue bag recycling
 - Brush collection
 - Yard waste (brown bags)
 - Ground trash (buck-a-bag)
 - Bulky waste
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Core Services

- Maintain our weekly MSW and recycling collection
 - Continue to evaluate the use of rollout carts for recycling
 - Safety
 - Efficiency
 - Marshall County's ability to process volume due to handling of bags
 - Recycling commodity market
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Brush and Brown Bag Collection

- Combine brush and brown bag collection
 - Combining these services would eliminate three trucks from routes on a daily basis
 - Will reduce labor requirements and injuries
 - Reduce number of temporary staff
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Ground Trash and Bulky Waste

- Ground trash
 - Reevaluate buck-a-bag program and other alternatives
 - Current revenues indicate that ground trash far exceeds use of buck-a-bag stickers
 - Bulky waste
 - Move towards a more focused bulky waste collection model using call-in scheduling
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Route Smart Enabled Tablet Key Benefits

- Program enhancement (priority 1) (~\$145,000)
 - Provides visual and voice navigation
 - Improve driver training on new routes
 - Web based live view of truck locations for customer service staff and management showing locations serviced
 - Drivers will be able to input real time issues at collection points such as cart not out, cart blocked, cart needs repair, trash on ground
 - If a truck breaks down during a route, another driver can navigate to the unfinished route and finish the route
 - Fundamental component for being able to efficiently route call in service request
 - Export reports and data for management review
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