

## Microsoft Premier Support Services Description Schedule:

### Fee and Named Contacts

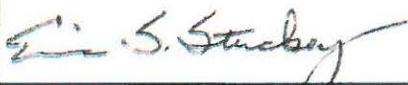
TN Edison Contract #37243

(Microsoft Affiliate to complete)  
**Premier Support Services Description Number**  
 (Microsoft Affiliate to complete)  
**Schedule Number**

001406606
<b>REN_001455530</b>

This Schedule is made pursuant to the Microsoft Premier Support Services Description identified above (the "Services Description"). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference and by accepting Our performance of Services under this Schedule You agree to be bound by these terms. Any terms not otherwise defined herein will assume the meanings set forth in the Agreement and the Services Description. Regardless of any terms and conditions contained in any purchase order, the terms of this Schedule apply.

By signing below the parties acknowledge and agree to be bound to the terms of the Services Description.

Customer	Microsoft Affiliate
Name of Customer (please print) <b>City of Franklin</b>	Name <b>Microsoft Corporation</b>
Signature 	Signature DocuSigned by: <b>Chelsea Bode</b>
Name of person signing (please print) <b>Eric S. Stuckey</b>	Name of person signing (please print) <b>Chelsea Bode</b>
Date <b>12-8-2016</b>	Date <b>12/16/2016</b>

Term
This Schedule will commence on 12/31/2016 (the "Commencement Date") and will expire on 12/30/2017 (the "Expiration Date").

**1. PREMIER SUPPORT SERVICES AND FEES.** The quantities listed in the table below represent the amount of Services that You have pre-purchased for use during the term of this Schedule and applicable fees.

**a. Fee Summary**

Services Summary	Total Price (US\$)
Country: United States	\$63,880
<b>Total Amount Due</b>	<b>\$63,880</b>



**b. Services by Support Location**

<b>Country : United States</b> (Premier Standard 0)
<ul style="list-style-type: none"><li>• Support Account Management (estimated at 120)</li><li>• Up to <b>120</b> hours for Support Assistance*</li><li>• Up to <b>40</b> hours for Problem Resolution Support</li><li>• Unlimited Access to Premier Online Services</li></ul>

\* All registration requirements for Workshops and Events must be completed by You no later than 60 days prior to the expiration date of this Fee and Named Contacts Schedule(s).

**2. MICROSOFT CONTACT**

**Microsoft Contact:** Contact for questions and notices about this Schedule and the Services Description:

Microsoft Contact Name: Mary Coward
Address: Microsoft Corporation (Attn: Mary Coward)
v-macowa@microsoft.com
Phone: 800-285-9915
Fax: 425-708-0108

**3. CUSTOMER NAMED CONTACTS**

Existing contacts will be carried forward from the previous Term.